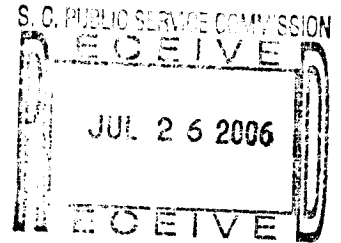




181101  
101107

181048-CLEC  
POSTED  
1082-06D



July 17, 2006

Charles Terreni  
Chief Clerk and Administrator  
Public Service Commission of South Carolina  
P O Box 11649  
Columbia SC 29211

C. Dukes Scott  
Executive Director  
Office of Regulatory Staff  
P O Box 11263  
Columbia SC 29211

Hargray - 2006-222-C  
Bluffton - 2006-223-C

Re: Quality of Service Reports for Hargray Telephone Co. Inc., Bluffton  
Telephone Co. Inc., and Hargray Inc. for the quarter ended 3/31/06.

Dear Sirs:

I have enclosed the quarterly of Service reports for Hargray Telephone and Bluffton  
Telephone. I have also enclosed the CLEC service quality report for Hargray Inc.  
Please contact me at 843-686-1246 if you should have any questions.

Yours truly,

CLEC-2000-520-C

Gerald Coleman  
Vice President - Operations

Enclosures

2006-223-C

## PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

ILEC QUARTERLY SERVICE QUALITY REPORT

## SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME BLUFFTON TELEPHONE COMPANYQUARTER / YEAR Q2 / 2006

Reporting Month	APRIL	MAY	JUNE
Number of Customer Access Lines Provided:			
via Resale	~	~	~
via UNE-P	~	~	~
via Other Methods	22845	23232	23764
Total Line Count	22845	23232	23764
<u>Trouble Reports / Access Line (%)</u> (Objective: < 7%)	0.35 %	0.56 %	1.05 %
<u>Customer Out of Service Clearing Times(%)</u> (Objective: > 85% w/in 24 hrs)	94.94 %	95.35 %	98.40 %
<u>New Installs Completed w/in 5 Days(%)</u>	69.33 %	73.22 %	73.03 %
<u>Commitments Fulfilled(%)</u> (Objective: > 85%)	89.42 %	88.34 %	91.05 %

Explanation for Objectives Not Met:

Does your company use its own switching facilities  
to provide services within South Carolina?

YES



NO



Person Making Report / Contact Information: